



Public Alert: **Boil Water Notice**

Uisce Éireann

**Glenties - Ardara PWS
Co. Donegal**

Effective Date of Boil Water Notice: 24th January 2025

It has come to the attention of Uisce Éireann that the water supply in the Glenties and Ardara areas that are served by the **Glenties Ardara Public Water Supply** are at risk due to a deterioration in raw water quality, as a result of Storm Éowyn, which has impacted the water treatment process.

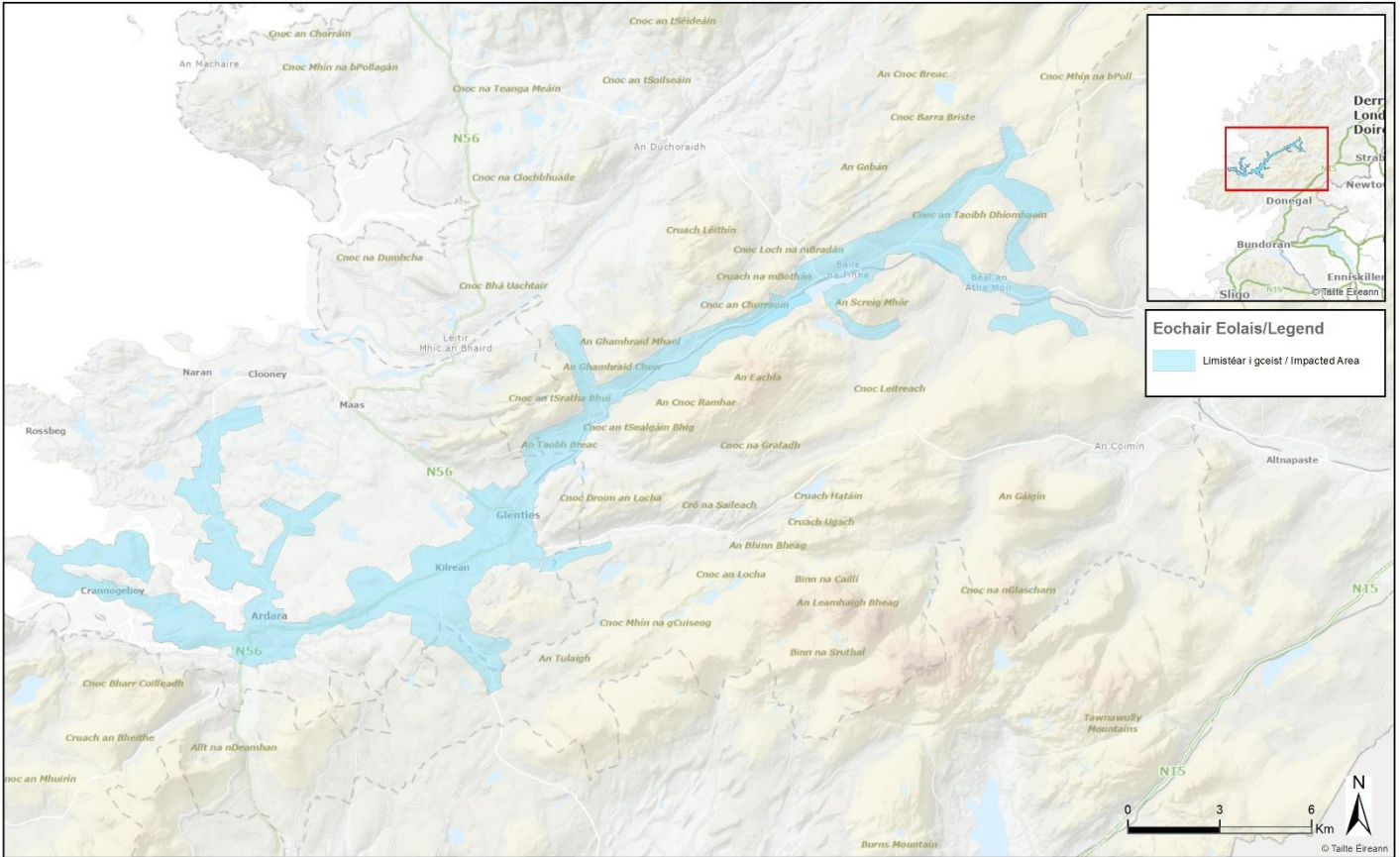
As a result, and following consultation with the Health Service Executive and Uisce Éireann are issuing a **Boil Water Notice with immediate effect** to protect the health of consumers.

This updated notice applies to approximately **3,576** customers in the following areas as outlined in the map shown overleaf.

All consumers affected by this notice must boil their water before drinking.

A map of the areas affected is available on www.water.ie and is also included in this notice.

Na Gleannta - Ard an Rátha - Fógra Uisce a Fhiuchadh
Pobal Cónaithe Measta: Tuairim is 3,576
GLENTIES-ARDARA - Boil Water Notice
Estimated Residential Population: Approx. 3,576



1: Water must be boiled (rolling boil for 1 minute and then cooled) for:

- Drinking
- Preparing Drinks made with water
- Preparation of salads and similar foods, which are not cooked prior to eating
- Brushing of teeth and/or gargling
- Making of ice. However, ensure you first discard all existing ice cubes in fridges and freezers and filtered water in fridges

IMPORTANT: Boil water by bringing to a vigorous, rolling boil and allow to cool. Cover and store in a refrigerator or cold place. Water from the hot tap of kitchen or bathroom sinks is not safe to drink.

2: You do not have to boil your water for the following:

- Personal hygiene, baths and showers
- Flushing of toilets
- Watering plants and flowers

3: Caution:

- Domestic water filters will not render water safe to drink
- Caution should be taken when bathing children to ensure that they do not swallow the bathing water
- Discard ice cubes in fridges and freezers and filtered water in fridges. Make ice from cooled boiled water
- If you have pets and are concerned about the impact of providing mains water while this BWN is in place, you should ask your local vet for advice

4: Only use Prepared Water (boiled and cooled) for the following situations.

- When preparing foods that will not be cooked (e.g. washing and preparing salads)
- **Preparing Infant Formula.** Where a Boil Water Notice is in place, you can prepare infant formula from tap water that has been boiled once (rolling boil for 1 minute) and cooled beforehand. Bottled water can also be used to make up infant formula. All bottled water, with the exception of natural mineral water, is regulated to the same standard as drinking water. It is best not to use bottled water labelled as 'Natural Mineral Water' as it can have high levels of sodium (salt) and other minerals, although it rarely does. 'Natural Mineral Water' can be used if no other water is available, for as short a time as possible, as it is important to keep babies hydrated. If bottled water is used to make up infant formula it should be boiled once (rolling boil for 1 minute) and cooled in the normal way. Ready-to-use formula that does not need added water can also be used.

5: Always Take Care:

Care should be taken with boiled water to avoid burns and scalds. Accidents can easily happen, especially with children.

6: How long before the boil water notice can be lifted?

We do not know at present, but Uisce Éireann will continue to liaise and consult with the Health Service Executive with a view to lifting the Boil Water Notice as soon as practicable.

7: How will we keep you informed?

You will be kept informed through the following

media: Website: www.water.ie

Uisce Éireann Customer Contact Centre: 1800 278 278

Local Media –Radio and Print

Vulnerable customers who have registered their details with UÉ will be directly contacted, but if you require additional assistance please contact Uisce Éireann to discuss them with us

8: Awareness for commercial premises

Uisce Éireann requests that this Boil Water Notice is placed in a prominent position within your commercial premises.

Remember to boil water as advised until further notice

BWN Issued by:

Anthony Skeffington

Regional Operations Manager

Uisce Éireann